



IOM International Organization for Migration



Afghan Helpline – 020 170 1955

Afghan Helpline Handout in English

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IOM Regional office in Finland

www.iom.fi/afghanhelpline - swe2afg@iom.int

New IOM helpline for Afghans returning home from Sweden

IOM Helsinki and the Swedish Migration Board (“Migrationsverket”), in cooperation with the IOM office in Kabul, Afghanistan, are offering an information service to prepare Afghans who want to return voluntarily from Sweden to Afghanistan.

A telephone helpline situated at IOM Helsinki will provide information about voluntary return and reintegration assistance available in Afghanistan. All persons who want to know more about voluntary return options and reintegration assistance offered by IOM in Afghanistan can call the new Helpline. The IOM Helsinki Afghan Helpline answers in Dari, Pashto, and English.

- Telephone: **020 170 1955**
 - Information is given in Dari, Pashto, and English languages
- helpline opening hours: **Monday to Friday 9-12 and 13-15** (Swedish time)
- the Helpline Operator can also be contacted by e-mail, fax, or the online contact form:
- E-mail: swe2afg@iom.int
- Webpage: www.iom.fi/afghanhelpline (with online contact form)
- IOM Helsinki fax number: +358 9 684 11 511

- You can ask for:
 - Advice on IOM reintegration assistance and payment of reestablishment support (“återetableringsstöd”) in Afghanistan;
 - General information on Afghanistan and other return-related information;
 - Download information materials and application forms from the website address www.iom.fi/afghanhelpline
 - Subscribe to automatically receive new information materials produced by IOM by sending an e-mail to the Helpline Operator on e-mail swe2afg@iom.int

- IOM will not share information on your identity with Swedish authorities unless you give your explicit permission.